

## OVRC Minutes

July 15, 2016

Call to order 9:00a.m.

ATTENDED BY REPS: F. Bragassa, A. Lutz, J. Lutz, D. Neufarth, S. Weaver, and B White. SECRETARY: Mot. ALTS: D. Brusso and L. Litzinger. B.S.V.I.: Deputy Director, M. Duncan, Program Manager, C. Hauk. Training Manager, C. Lee, Area Managers A. Kiefer and V. Smith. OPERATORS: J. Diakogeorgiou, C. Johnson, L. Johnson, M. Russell, J. Russell. Guests: P. Brusso, J. Carroll, K. Whelan.

ELECTIONS: F. Bragassa was elected Chair by acclamation. B. White was elected V. Chair by acclamation. Chair appointed Mot to continue as secretary.

MOTION (A. Lutz/B. White) to accept the minutes of the May 20th. 2016 meeting as presented. Passed unam.

COMMENTS ON B.S.V.I.'s RESPONSES TO RECOMMENDATIONS OF THE MEETING OF May 20<sup>th</sup>. 2016. Chair said that he had concerns about the vagueness of B.S.V.I.'s response to the Committee's recommendation to fund the Go-Getter policy.

### PUBLIC COMMENT:

D. BRUSO said that he had heard of a Program policy that allowed operators a monthly credit against service charge for disabled employees by reporting 25% of their wages as an additional expense. PM, C. Hauk read the policy (issued in 2006) to the Committee, and said that she would have it distributed to all operators. She said that the "expense" should be coded "S" for "pre-approved" but that operators should ask their consultants about the procedure for establishing the credit before they begin taking it. C. Johnson said that he believes the policy tempts operators to actually pocket as well as record the expense.

L. LITZINGER complained about being told by B. McIntyre, head of the ODOT district in which her facility is located that taking photos to document

unfair safety break competition constitutes harassment of the safety breakers. PM said that her timely written descriptions are acceptable in lieu of photos.

D. NEUFARTH recited the BE Program vision statement and thanked A. Lutz for her work as Chair and with the rules revision. The Chair seconded his appreciation.

THE FOLLOWING MEETING DATES WERE SET for the 2016-17 meeting year: 8/19, 9/16, 10/21, 11/18, 12/16, 1/20, 2/24, 3/17, 4/21, 5/19, 6/16, 7/21. Statewide: 5/05.

TM, C. LEE GAVE THE TRAINING REPORT that noted:

- 2 consumers are in training and 8 are in assessment
- An audio player is now embedded in the training text
- Training topic revisions are on schedule
- A wider net is being cast for Statewide hotel quotes

AR, V. SMITH REPORTED THAT A NEW SECONDARY HIGHWAY AGREEMENT has been signed w/ODOT and that DAS is cooperating in the issuing of an RFP for beverages at the secondary highway sites.

MOTION: (B. White/J. Lutz) to recommend to B.S.V.I. that the local committees decide on the temporary assignment of secondary highway sites as they become available. Passed unam.

BE Response: We accept motion and local committees will decide on the temporary assignment of secondary highway sites as they become available.

THE EXTENT TO WHICH THREE RECENT GRIEVANCES OF SITE ATTACHMENT AWARDS IN THE CLEVELAND/AKRON AREA should prompt revisions to the site selection policy was discussed. PM read the site attachment policy to the Committee. V. Smith noted the challenge of applying the multiple standards in the policy of lowest income, distribution

of opportunity, and geographic rationality. D. Neufarth said that the site attachment process should be viewed as facility building not as awards to operators. AR, A. Kieffer sited subjectivity of criteria as a problem. Replacing low net with low gross sales as a response to complaints about awards being made to inefficient low net operators was discussed. D. Neufarth pointed out that the policy as worked well till now.

MOTION: (B. White/A. Lutz) to recommend to B.S.V.I. that the site attachment award policy be amended to provide that an operator who has been awarded a site not be eligible for another award for a year unless that operator is a sole bidder. Withdrawn.

PM suggested that the head of any work group that might be formed to consider revisions to the site attachment policy invite an operator with known objections to the policy to join it.

WHETHER OR NOT ANY RESPONSE WAS NEEDED TO A REPORTED YEAR TO DATE INCREASE IN M&R costs compared with last year was discussed. V. Smith had compiled a descending order list of operators by M&R expense and noted a disparity between the top twenty operators and the rest. D. Neufarth listed some of the factors driving increased M&R. Mot pointed out analytical problems with using V. Smith's report to draw actionable conclusions. Solutions other than the reinstatement of a co-pay were suggested:

- S. Weaver, more interaction between operators and consultants about M&R.
- C. Hauk, more M&R related upmos
- Mot, place service calls through consultants

A LUTZ DESCRIBED HOW NEW REGULATIONS PROPOSED BY DOD CONCERNING THE STANDARDS FOR AWARDED TROOP DINING CONTRACTS are an attempt to negate the Randolph Sheppard priority for BE operators. L. Johnson, the operator of the BE troop dining facility at

Wright Pat. in Dayton told, specifically, how the ne regulations would eliminate the “competitive range” as opposed to the “lowest bid” advantage now being applied to BE operator contract proposals. A. Lutz offered this link, [NFB.constituentvoice.net/nfbreg](http://NFB.constituentvoice.net/nfbreg), which operators can use to support opposition to these proposed regulations.

MOTION (A. Lutz/B. White) to B.S.V.I.’s Ohio specific comments against the proposed DOD revised regulations and the attached NCSAB comments on their national impact. Passed unam.

PM INTRODUCED C. MICONI WHO HAS MANAGED THE ELECTRONIC AND TELEPHONY MOR REPORTING project scheduled to be implemented this October. TM, C. Lee made the following points:

- There will be no more paper reporting
- Reports made by telephone will also appear on the OBG
- An operator can switch back and forth between telephone and on line reporting
- The system will support audio files and a trial run function.
- There will be expanded fields on the phone and on line for detailed expense reporting.
- The system will NOT interface with BEOPS
- Both systems will be operator tested before they are released
- More functions will be added in future updates.

AM, A. KIEFFER REPORTED ABOUT FEDERAL REQUIREMENTS FOR DISPLAYING CALORIE COUNTS OF PRODUCTS IN VENDING MACHINES IN FACILITIES WITH MORE THAN 20 MACHINES BEGINNING DECEMBER 1.

- Summary resources such as outboard video screens and loose-leaf notebooks placed near the machines are NOT ACCEPTABLE.
- Displays must be immediately accessible, such as numerical tape rolls under the products, lists posted on the front glass panel of the machine or digital displays that come up on the price read out when the selection keys are pressed.
- Local health inspectors will be responsible for enforcement.

- B.S.V.I. is working to have a plan by 8/1 to support operators in getting ready to meet labeling compliance requirements by 12/1/2016.

CHAIR ASKED THE TM about the length of time that on line upmos are available for credit. TM answered, they will be available for credit for 60 days, but will remain available for review indefinitely.

CHAIR SET UP THE FOLLOWING WORK GROUPS:

- Program expansion, A. Lutz
- Training, J. Lutz
- Statewide, A. Lutz
- Labeling, J. Lutz
- Budget, B. White
- Forms & Electronic/Telephony reporting transition, A. Lutz
- Site attachment policy review, D. Neufarth

A . LUTZ REPORTED HIGHLIGHTS FROM THE NFB MERCHANT'S BLAST:

- Go-getter programs were working in many states with no states reporting serious problems
- She talked to operators from several states which paid commissions to grantors
- Commissaries in county jails were an expanding market
- Giving preference to Veterans could be a way to open doors with the VA
- She was pleased to be Beverly Kennelly's luncheon hostess. Ms. Kenelly had been given the Champion Award for her contribution to BE program growth through the sponsorship of Federal legislation establishing BE priority at interstate highway rest stops.

ADJOURN,

Respectfully submitted,

Mot, OVRC secretary